Important Information about Depressurization Events from Bayview Water & Sewer Dist.

On Thursday afternoon, November 5th, Bayview customers on Terrace Drive experienced a water system depressurization event as a result of a contractor hitting a water service line. Repairs were made and water service was restored by 7pm.

Because your health is important to us, we want to explain in greater detail the steps we have and will continue to take to protect our water supply during a depressurization event. We would also like to inform you of the measures you may choose to take to protect your health should another pressure loss event occur.

Even well designed and operated water systems such as ours may experience pressure loss (depressurization events) from time to time. When a significant pressure loss occurs there is a potential for back flow or cross connection contamination to occur in the water system's distribution system, thus initiating an opportunity for contaminants to be drawn into the drinking water supply. We have done our best to limit this potential through the implementation of our cross connection control program. While we have established these preventative measures to significantly diminish the potential for contamination, it is not possible for any public drinking water system to completely rule out the potential for contamination during a depressurization event. *This potential for the introduction of microbial and chemical contaminants into the water system may pose a special health risk for people with weakened immune systems (immuno-compromised persons), children and the elderly. If such contamination were to occur it may cause symptoms such as nausea, vomiting, diarrhea, cramps, headaches, or other symptoms.*

If you are concerned about the potential for contamination due to a depressurization event, please consume bottled water if you notice a decrease in pressure at your tap. (Boiling your water may not be an effective method to ensure that you are protected from all potential contamination). Should a depressurization event occur, we will notify you as quickly as possible. Please contact Water System Operator, Bob Hansen at 208-265-4270 or wsmibob@aol.com, for updates during a depressurization event.

In the event of a depressurization event, our licensed water system operator, Bob Hansen, will be notified. In order to prevent contamination, we will flush the system and/or provide disinfection. Once these steps have been completed, we will test our water for coliform bacteria. If test results indicate that coliform bacteria contamination has occurred, we will notify all affected water users immediately. If you notice air bubbles in your water, run your water for a short time as air bubbles are harmless. If you have questions or concerns regarding this service outage, please contact Bob Hansen at 208-265-4270. For timely updates, please visit our website at www.bayviewwaterandsewer.com.

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